



المستشفى السعودي الألماني
Saudi German Hospital
نرعاكم كأهالينا Caring like family



Transforming the standards of healthcare

www.saudigermanhealth.com

At Saudi German Health,
we understand that healthcare is
firstly about people. That's why we
combine global medical expertise
with heartfelt compassion in an
environment that feels like home.

Enhancing
the health
and well-being
of humanity.

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At Saudi German Health, our purpose is to positively impact people's health and relieve their suffering.



Eng. Sobhi A. Batterjee
Chairman, Saudi German Health

Eng. Sobhi Abduljaleel Batterjee is a pioneering leader who is recognized for his role in shaping the healthcare industry in the GCC and MENA region over the past 35 years. He is the Founder and Chairman of the Bait Al Batterjee Group, a leading diversified Saudi conglomerate, and the Chairman of Saudi German Health.

The companies he has founded and built over his long career employ over 12,000 people in healthcare, medical education and other related sectors in the region.

He is credited with forming many strategic and visionary international partnerships to improve access to quality healthcare in the MENA region.

Eng. Batterjee was recognized with the H.H. Sheikh Mohammad bin Rashid Al Maktoum Award for the Best Arab Management Personality, Healthcare CEO Award – Arab Health, and National Medal of Cedar – Knight by the Government of Lebanon. In 2008, he received the EY Middle East Entrepreneur of the Year Award, and in 2016 he was awarded Healthcare CEO of the Year by CEO Middle East Awards for outstanding contribution of an individual to the Middle East healthcare industry.

He earned his Bachelor of Engineering in Electrical Engineering from The University of Kansas, USA in 1972 and a Master of Engineering in Electrical Engineering from The University of Colorado, USA in 1973.



Dr. Khalid A. Batterjee
Vice President, Saudi German Health

Dr. Khalid Abduljaleel Batterjee is one of the most recognized and respected medical minds in the Kingdom of Saudi Arabia, having practiced since 1985, while playing an integral role in the growth and success of Saudi German Health as one of its founders.

He developed his skills and expertise in the field of Orthopedics and Spine Surgery and built a solid reputation in his field, that patients travel from across the region to get treated by him.

He is a popular member of various professional societies in Saudi Arabia and abroad, such as AO Spine, German Society for Orthopedics and Traumatology, American Society for the Neurological and Orthopedics Medicine and Surgery, to name a few.

Dr. Batterjee is actively involved in medical education and total quality management, and was granted a Doctor of Philosophy degree in TQM from Columbia University, USA in 2011; Post-graduate Diploma in Medical Education, Dundee University, UK in 2011; and the prestigious Masters in Health Professions Education (MHPE) from Maastricht University, the Netherlands, in 2016.

He completed his medical studies and internship at the University of Vienna, Austria in 1978, followed by his Doctor of Medicine, Fachartz, in the University of Essen, Germany in 1985.

A Message from Our President

Our journey to become the leading healthcare provider in the Middle East and North Africa is founded on a very simple idea – to bring the best medical care in the world to improve the health, wellbeing of families and communities wherever we are.

Since the launch of our first hospital in Jeddah three decades ago, Saudi German Health has witnessed continuous growth and strategic diversification, through the vision and leadership of our founders, Eng. Sobhi Batterjee and Dr. Khalid Batterjee.

Today, grouped under the Saudi German Health brand, we own and operate 13 multi-specialty tertiary care hospitals supported by outpatient clinics across MENA, all built as greenfield projects to ensure the highest standards of consistency, efficiency and medical care. Our workforce of over 8,500 doctors, nurses, healthcare professionals and administrative staff work together with passion, perseverance and purpose to relieve the suffering of millions of patients each year.

I have built upon this exceptional foundation to write the next chapter of our success story, by bringing our network of hospitals, clinics and medical education capabilities into one strategic business group, Saudi German Health, which now lies at the heart of the region's healthcare ecosystem.

We are driven by three key success factors – continuous knowledge transfer from developed healthcare markets, an unyielding commitment to quality, and a strategic doctor employment model that ultimately result in patient satisfaction and trust.

From day one, we have prioritized continuous improvement and collaboration across all levels of our organization. This deep commitment to knowledge, development and innovation – exemplified by our International Visiting Professor Program, continues

to create immense value for our doctors, patients and communities. Over the years, we have brought thousands of international doctors, professors and experts to our region to share their expertise and best practices, and we conduct thousands of hours of Continuing Medical Education each year.

Saudi German Health is now set for a new phase of accelerated transformation and growth, adapting to the ever-evolving healthcare landscape and needs of our patients. With an expanding hospital network, as well as increased diversification into specialty care, health clinics and medical education, our commitment to providing high-quality care grows with each passing year.

Together, we will work to achieve our shared ambition and spread into strategic new markets through greenfield projects, deepen our engagement in existing communities and expand our areas of specialty through centers of excellence. We will enable the success of our amazing talent through innovation and education. Most of all, we will always put the needs of our patients firmly at the center of everything we do in order to offer a best-in-class healthcare experience that restores body, mind and soul.

From our family to yours, we are committed to delivering care and compassion. Always.



Makarem S. Batterjee

President & Vice Chairman
of Saudi German Health

Makarem Sobhi Batterjee is a business leader in the Kingdom of Saudi Arabia, with over 20 years of experience in healthcare, consulting and investment. He is the President and Vice Chairman of Saudi German Health and through his visionary leadership, he has been responsible for the complete transformation and rejuvenation of the 30+ year old organization.

Mr. Batterjee is the founder and leader of some of the largest business organizations in Saudi Arabia.

Apart from being Saudi German Health's President and Vice Chairman, he is also the President of the family-owned Bait Al Batterjee Group, a diversified organization with investment in over 30 subsidiaries.

He is the Founder of Humania Capital, a private equity fund that has successfully raised significant amounts for projects in the GCC and North Africa, and the Founder and CEO of the New City Company, which builds contemporary shopping centers in the country.

He also owns the Gold's Gym franchise in KSA and is the owner of JanPro, a commercial cleaning brand. Mr. Makarem is the founding President of the Saudi Chapter of the Entrepreneurs' Organization, a global,

peer-to-peer network of more than 13,000 influential business owners with 186 chapters in 58 countries.

As an active social entrepreneur, Mr. Makarem is a health and wellness advocate as well as a strong supporter of women empowerment initiatives. He is credited for bringing the Gold's Gym franchise to Saudi Arabia, and building the largest and first-of-its-kind female gym in the world.

Mr. Makarem holds an MBA from London Business School and an honorary doctorate from the United Nations for Arts Middle East and Africa, which he was awarded in recognition of his efforts to promote women empowerment.

He is part of 'Shark Tank', the Arab version of the US-based reality TV show, as one of its panelists. He is also the youngest member and one of the few Arab members of the prestigious Bretton Woods Committee in Washington, DC. The Committee comprises of international business leaders who champion global efforts to spur economic growth, alleviate poverty, and improve financial stability. He was also chosen as a Young Global Leader by the World Economic Forum (WEF) in Davos in 2008, as well as a Young Arab Leader in 2006 by His Highness Sheikh Mohammed bin Rashid Al Maktoum.

Board of Directors



Eng. Sobhi A. Batterjee
Chairman, Saudi German Health



Dr. Khalid A. Batterjee
Vice President, Saudi German Health



Amr Mohamed Khashoggi
Board Member, Saudi German Health



Sultan Batterjee
Board Member, Saudi German Health



Makarem S. Batterjee
Vice Chairman, Saudi German Health



Mohammed bin Siddiq
Board Member, Saudi German Health



Mohamed Abdulrahman Mo'menah
Board Member, Saudi German Health

Board of Executives



Dr. Ahmed Mohamed Shebl Al Atris
CEO, Saudi German Health - KSA

With more than 16 years of experience in healthcare management, Dr. Ahmed Shebl leads Saudi German Health in KSA, one of the largest healthcare service providers in Saudi Arabia, as its Group Chief Executive Officer (CEO).

With a proven track record of managing complex hospital operations, Dr. Shebl is well versed in solutions which result in effective transitions within a company.

Having worked at the company since 2005, Dr. Shebl has held various senior positions at the healthcare group including that of the CEO at Saudi German Hospital Aseer from 2009 until 2018.

Dr. Shebl holds a master's degree in cardiovascular medicine from Al Azhar University, Egypt; a diploma in hospital management and overall quality management in healthcare from the American University in Cairo. He further completed a master's degree in healthcare management from Ein Shams University in Egypt. Dr. Shebl is equipped with high-level leadership certificates acquired from international universities such as the Imperial College UK and Harvard Business School and is certified in Green Belt Six Sigma as well as KPI-certified from the KPI Institute.



Dr. Mohamed Hablas
Regional Director, Saudi German Health – Egypt and North Africa

Dr. Mohamed Hablas is a healthcare executive with over 15 years' leadership experience within the healthcare industry focused on hospital general management with a proven track record in establishing, operating, and developing tertiary greenfield hospitals across multiple sites within Middle East.

He is a qualified and experienced medical leader assuming senior progressive roles across Saudi German Health group managing hospital commercial operations and financial commitments, including quality, regulatory, training, and patient experience cycle management while executing international strategic medical alliances delivering standardized medical practices and outcomes. He currently leads Saudi German Health in Egypt and North Africa region in the capacity of Regional Director, and prior to that he served at the Ministry of Health assistant office in Egypt during his earlier career.

He holds a medical degree from Ain Shams University in Cairo, Diploma in Healthcare Management from the American University in Cairo, Diploma in hospital management from Missouri State University, USA, and an MBA from the Universitat Autònoma de Barcelona, Spain (UAB).



Dr. Reem Osman
Regional CEO - Saudi German Health UAE

With a rich background in medicine, business administration and healthcare management, Dr. Reem Osman has been the CEO of Saudi German Health UAE since November 2017 and the CEO of Saudi German Hospital Dubai since 2012. Under her leadership, SGH UAE has built its reputation as a key player in the healthcare industry.

Dr. Osman's leadership in healthcare management has been recognized by various entities and she has received several awards such as Forbes Middle East 200 Most Powerful Arab Women (2014), Global Women Leaders Hall of Fame (2014), Africa Middle East Asia Amazons Award 2014 for Global Inspirational Leadership, 14th Middle Eastern Women Leaders Excellence Award (2014), Feigenbaum Leadership Award by Hamdan Bin Mohammad Smart University (2015) and Emirates Woman Award (2015). She was also awarded the Best Female CEO Award (2015), The Burj Award - Women CEO of the Year, Washington, USA (2016) and commended for her

humanitarian work for the Kingdom of Bahrain in 2016. In 2017, she was placed 15th among The Most Influential People in the UAE by Arabian Business and received the Golden Excellence Award in Charitable Work from the Arab Women Council in the same year. She was chosen among the 50 Most Influential Women in the Arab World in 2018 by Arabian Business and one of the 30 Most Influential Women in the Arab World in 2019.

In 2021, she was ranked 25th in Forbes' Top 50 Most Powerful Businesswomen in the Middle East and was given the Global Economics Leadership Award for Best CEO in Healthcare.

Dr. Osman is a member of the advisory board of the School of Health and Environmental Studies (SHES) at Hamdan Bin Mohammed Smart University (HBMSU) and an ambassador for humanitarian action at Sheikh Zayed Giving Initiative.

Dr. Osman obtained a master's degree in Ophthalmology and Eye Surgery and another in Business Administration from Wollongong University in Sydney. She also holds a certificate in management healthcare delivery from Harvard Business School.

About Saudi German Health

Caring like family

At Saudi German Health, we understand that healthcare is all about people. That is why we treat every patient, staff member and partner like family, combining global medical expertise with heartfelt compassion in a warm, supportive environment to enhance the health of our patients and the well-being of humanity.

Building on a long family legacy as medical pioneers in the Kingdom, Saudi German Health was founded by the Batterjee family and has grown to become the leading private healthcare provider across the Middle East and North Africa.

With a vast network of existing and upcoming hospitals and clinics across Saudi Arabia, the UAE, Yemen, Egypt, Morocco and Pakistan, Saudi German Health is a pillar in countless communities, providing comprehensive care and exceptional service to millions of patients each year.

By bringing together a talented team of highly qualified and experienced healthcare professionals, state-of-the-art technologies, intuitive and compassionate patient experience, and the highest international standards and practices, we are proud to be a force for positive development and transformation in our region and beyond.



السعودي الألماني الصحية
Saudi German Health
 نرعاكم كأهالينا Caring like family

8,500+

Talented doctors, nurses, allied health professionals and administrative staff call Saudi German Health, home.



13

Hospitals across the
Middle East & North Africa



30+

Years of
excellence



2,700+
Beds



8,500+
Employees

2.5M+

Patients
a year

44

Medical specialties
& subspecialties

MAYO CLINIC
CARE NETWORK



Member



Affiliations with international
leaders like Mayo Clinic

JCI-accredited
hospitals

Our Purpose, Vision and Values

Our purpose, vision, and values have laid the foundation for our ethos of **“Caring like family”** across our global network of hospitals, clinics, pharmacies, and educational facilities, ensuring that our patients, partners, staff, and community receive the best care.

Our Purpose

At Saudi German Health, our purpose is to positively impact people’s health and relieve their suffering.

Our Vision

We aim to be the most accessible & agile healthcare group in the region and provide innovative, comprehensive, patient-centric care to all patients anywhere, anytime.

Core Values that bring us all together

Our core values lie at the heart of everything we do, guiding our actions and behaviours each day while creating a strong foundation for our dynamic, open and resilient corporate culture.

Integrity

We conduct ourselves with the highest ethical standards. We believe in transparency and always doing what is right.

Passion & Dedication

We are deeply passionate about the work we do every day for our patients and their families. We work from the heart and are dedicated to meet the needs of our patients, staff and shareholders.

Family & People Centric Culture

We encourage a healthy, supportive and family-like environment within our organization. We treat our patients, employees and partners like family, keeping them at the center of everything we do.

Respect

We always treat our healthcare professionals, staff, patients and their families with utmost respect.

Responsibility

We take ownership of our work and the well-being of our patients, their families and other staff members.

Trust

We encourage and facilitate behaviors that develop, restore and extend trust to our patients and between our staff.

Education & Innovation

Continued education and innovation are the main drivers that put us ahead of our competitors. We seize opportunities and continuously implement tools and techniques to provide the highest standards of education & care.



Our Journey of Transformation

Over the last few years, we have been focusing on renovating our hospitals, introducing unique medical specialties, providing advanced treatments, bringing international doctors to the region, and building partnerships with international medical organizations. Our evolution from a hospital group to a healthcare group is reflected through our new visual identity, brand architecture, and digital transformation. Saudi German Health is a consolidation of our healthcare and education infrastructure.

While our previous colors represented our strong German association, over the years we have expanded our collaborations with healthcare organizations in the USA, UK, Canada and beyond. In our new logo, the green color remains to represent our strong Saudi heritage, while the new blue color represents our position as a global leader, bringing medical care from across the world.



Our 13 world-class hospitals are dynamic healthcare hubs, bringing together top doctors, nurses, specialists, and technicians to provide the highest standard of integrated and specialist care, providing care to over 2.5 million patients annually.



Our network of specialized clinics across Saudi Arabia and throughout the MENA region are established to complement our hospital network and bring the personalized and compassionate care we are known for, to even more communities and patients.



Our pharmacies offer a complete range of healthcare essentials at our hospitals and also offer medicine-delivery services.



Our academy is committed and invested in enhancing the knowledge, skills, and expertise of our doctors, nurses, and technicians, as well as the next generation of healthcare professionals, by providing the right environment, opportunities, and resources for them to grow and thrive.



Recognized for exceptional medical care and VIP service, Beverly Clinics is a leading specialized medical clinic in Jeddah, Saudi Arabia, offering a wide range of medical treatments and procedures, always with a personalized touch and the utmost discretion.

Comprehensive End-to-end Care

Saudi German Health is a consolidation of our healthcare and education infrastructure, simplifying end-to-end patient care.

With the constant aim of enhancing patient care, we have introduced:



Unique Medical Services



VIP Clinics & Services



Subspecialty Clinics



Digital Transformation Program



Enhanced Patient Experience



New Brand Identity



Ease of Patient Financing



Facilities in New Market



Affiliations with International Leaders like Mayo Clinic

Creating Value for all Our Stakeholders

With a clear vision and purpose, supported by a well-defined business model, comprehensive corporate strategy and robust core values, we are focused on creating significant and sustainable value for all our shareholders, strategic partners, employees and patients.

We seek to fulfill our purpose to have a positive impact on people's health and to relieve their suffering by:

- Designing, building and operating greenfield multi-specialty tertiary care hospitals across the MENA region.
- Supporting our hospital network with outpatient medical clinics, specialty centers, emergency departments, laboratories and pharmacies.
- Continuously enhancing the quality of healthcare services provided at our hospitals and outpatient facilities, while improving financial and operational efficiency.
- Working closely with strategic partners at home and abroad, including the Saudi Ministry of Health and Mayo Clinic.
- Developing the knowledge and expertise of our people through training and our International Visiting Professor Program, where renowned professors from across the world, work hand-in-hand with our doctors, while providing guidance and regular training sessions.
- Organizing large-scale and specialized medical conferences and events, along with our market-leading residency program, to develop knowledge and enhance cooperation in the Saudi and regional healthcare communities.
- Raising awareness on public health issues in the communities through workshops, events and training, including basic life support courses and seminars.
- Contributing to Batterjee Medical Cities, thriving mixed-use communities that have a world-class Saudi German Hospital at its heart.



Multi-specialty Tertiary-care Healthcare Group

Tertiary Care Hospitals

- 44+ Medical Specialties and Subspecialties
- 2700+ Inpatient Beds
- Multi-disciplinary Approach
- Medical Centers of Excellence
- Emergency Department
- Specialty Units
- Diagnostics
- Pharmacies

Regional Footprint

- Part of Batterjee Medical Cities
- Specialty Hospitals
- Stand-alone Community Clinics

Communities

- Public Awareness Lectures
- Government Support
- CSR
- Sports and Events Sponsorships



International Affiliations

- Mayo Clinic
- International Visiting Professors

Patient Sources

- Ministry of Health
- Insurance
- Cash Patients

Medical Education

- Conferences
- Residency Program
- CME Hours
- General Public Training

Our Successful Growth Journey

For the best part of the century, the Batterjee family has been at the forefront of modern medicine in the Kingdom of Saudi Arabia, bringing medicine and innovation that have transformed the healthcare landscape.

Since the launch of our first hospital in 1988, our world-class hospitals, clinics and medical education offerings, which today sit under the Saudi German Health brand, have continued to grow in both scale and scope across Saudi Arabia and the MENA region, recognized for quality care and operational excellence by governments, partners, communities and patients alike.

1940

Sheikh Ibrahim Hassan Batterjee with Sheikh Abduljaleel Batterjee start to import international pharmaceutical products and establish a chain of pharmacies.



1998

The hospital is the first to introduce IT (i.e. electronic medical records, automation, etc.) in the Middle East healthcare industry.

2001

Saudi German Hospital in Riyadh opens.



2003

Saudi German Hospital Madinah opens.



2000

Saudi Arabian expansion begins with the opening of Saudi German Hospital Aseer.



2006

International expansion begins with the opening of Saudi German Hospital Sana'a in Yemen.



1988

Saudi German Hospital Jeddah opens on what is now called Batterjee street in central Jeddah.



2012

Saudi German Hospital Dubai opens the first Saudi German Hospital in the UAE.



2015

Saudi German Hospital Group enters the Egyptian market with the launch of Saudi German Hospital Cairo.



2016

The Group, under the name Middle East Healthcare Company (MEAHCO), has a successful IPO on the Saudi Stock Exchange (Tadawul), raising USD\$ 3.2 billion.

2017

Saudi German Hospital Hail is established.



2018

Saudi German Hospital Sharjah is launched. Beverly Clinics is established in Jeddah, Saudi Arabia.



2019

Saudi German Hospital Ajman opens as part of Batterjee Medical City.

MAYO CLINIC CARE NETWORK



Member

Saudi German Hospital Cairo joins the Mayo Clinic Care Network.

2020

Saudi German Hospital Dammam opens as the centerpiece of Batterjee Medical City.

Saudi German Hospital Riyadh joins the Mayo Clinic Care Network.



2022

Saudi German Hospital in Makkah is established.



Saudi German Hospital Al Jamea District - Jeddah is established.

2021



Saudi German Health launches a new brand and enhanced patient experience, bringing together all Saudi German hospitals, clinics and medical education offerings under one brand and laying the foundation for accelerating global expansion and diversification.

Decades of healthcare leadership.

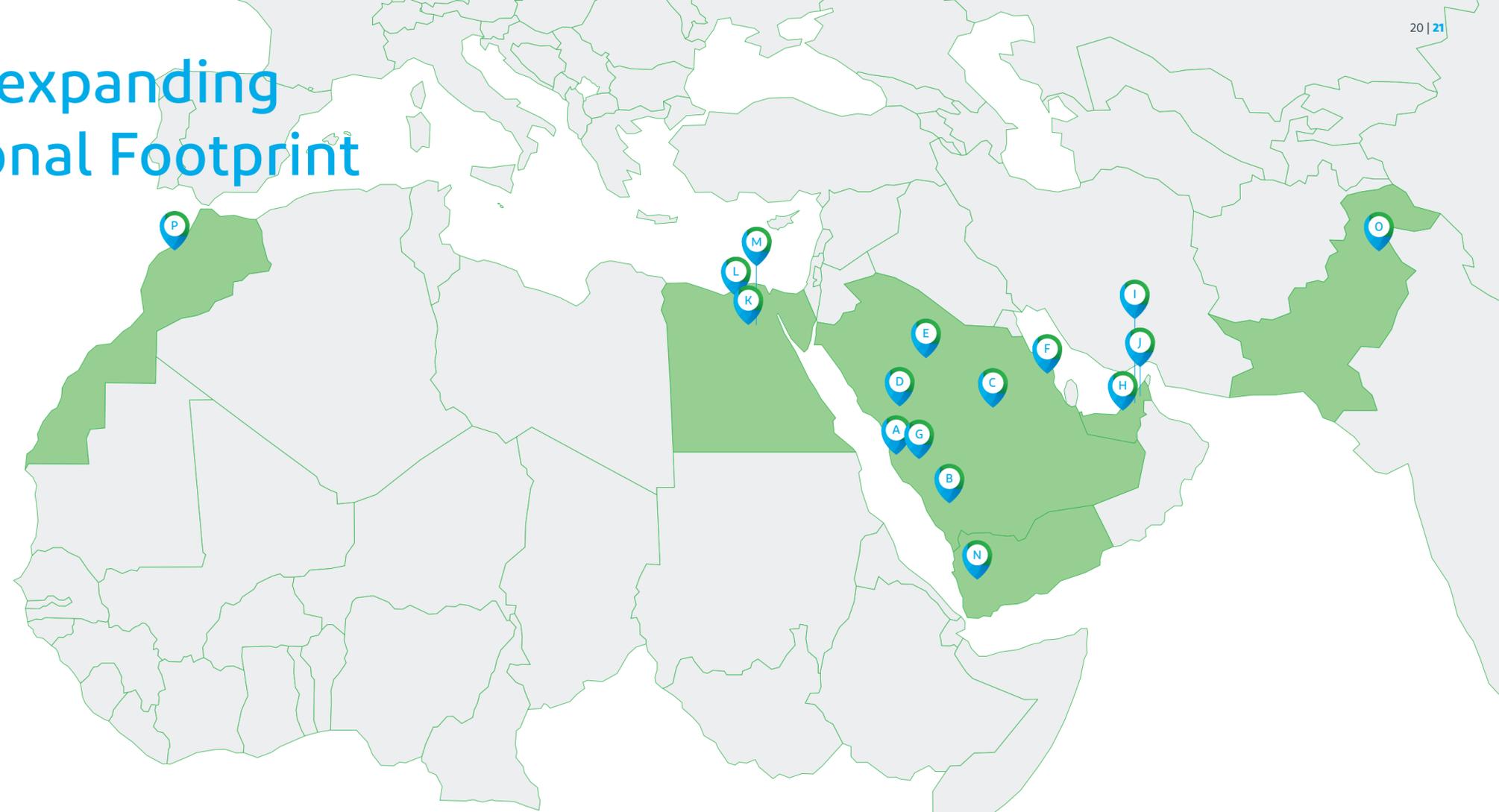
Our Ever-expanding International Footprint

6

Countries

20+

Healthcare facilities that are operational and in progress



Throughout Saudi Arabia and across the MENA region, Saudi German Health is redefining healthcare.

Our large and expanding network of tertiary care hospitals, under the Saudi German Hospital brand, offers world-class healthcare with international accreditations and expertise, complemented by specialized outpatient clinics and strategic partnerships across healthcare and education, to reach millions of people across our geographic footprint.

KSA

- A Jeddah
 - Al Zahra District
 - Al Jamea District
- B Aseer
- C Riyadh
- D Madinah
- E Hail
- F Dammam
- G Makkah

UAE

- H Dubai Center of Excellence
- I Sharjah
- J Ajman

Egypt

- K Cairo
- L Alexandria
- M Giza

Yemen

- N Sana'a

Pakistan

- O Lahore

Morocco

- P Casablanca

● In Progress

Saudi German Hospital

Part of Saudi German Health, our award-winning network of multi-specialty tertiary care hospitals provide trusted advice and comprehensive care to individuals, families and communities we are present in.

Since 1988, when our first Saudi German Hospital was established in Jeddah, Saudi Arabia, patients from across the MENA region and around the world have trusted us to provide healthcare based on global medical expertise, cutting-edge technology and the highest quality standards in the industry.

Each of our hospitals is at the heart of a vibrant health and well-being ecosystem, attracting outstanding talents at every level of the organization, top international experts to share their knowledge, and for ambitious students to learn and become the next generation of healthcare professionals.

Through our foundational association with German university hospitals, which inspired the 'Saudi German' name, we have always believed in the power of partnerships. Indeed, through our wide range of local and international collaborations and partnerships, including the Batterjee Medical College and Mayo Clinic, our hospitals are raising the standards of healthcare across our region, bringing sustainable and personalized healthcare to the many communities, families and people we serve.

We have earned a reputation for never compromising on quality of care. Our integrated approach – bringing together talented people, state-of-the-art technology, efficient operations and robust governance, allows us

to differentiate ourselves in the eyes of our partners and patients. Through our rigorous policies, procedures and controls, our consistently excellent medical achievements have been recognized through numerous international awards, certifications and accreditations, including JCI and CAP accreditation across our hospitals.

To reinforce the sacred bond between patient and doctor, we take great care in how we select, develop, support and compensate our talented pool of medical professionals. Our doctor employment model ensures they remain focused and accountable for their actions, thereby enhancing continuity of care, holistic treatment and outcomes for our patients. As a result of this approach with very low claim rejection rates from insurance providers, better control over business risks, and increased cost savings – our business, our stakeholders and our patients all benefit greatly.

We take strength from our decades of success to propel us towards an even brighter future, as we continue our rapid growth trajectory to reach even more people and communities with our unique brand of care.

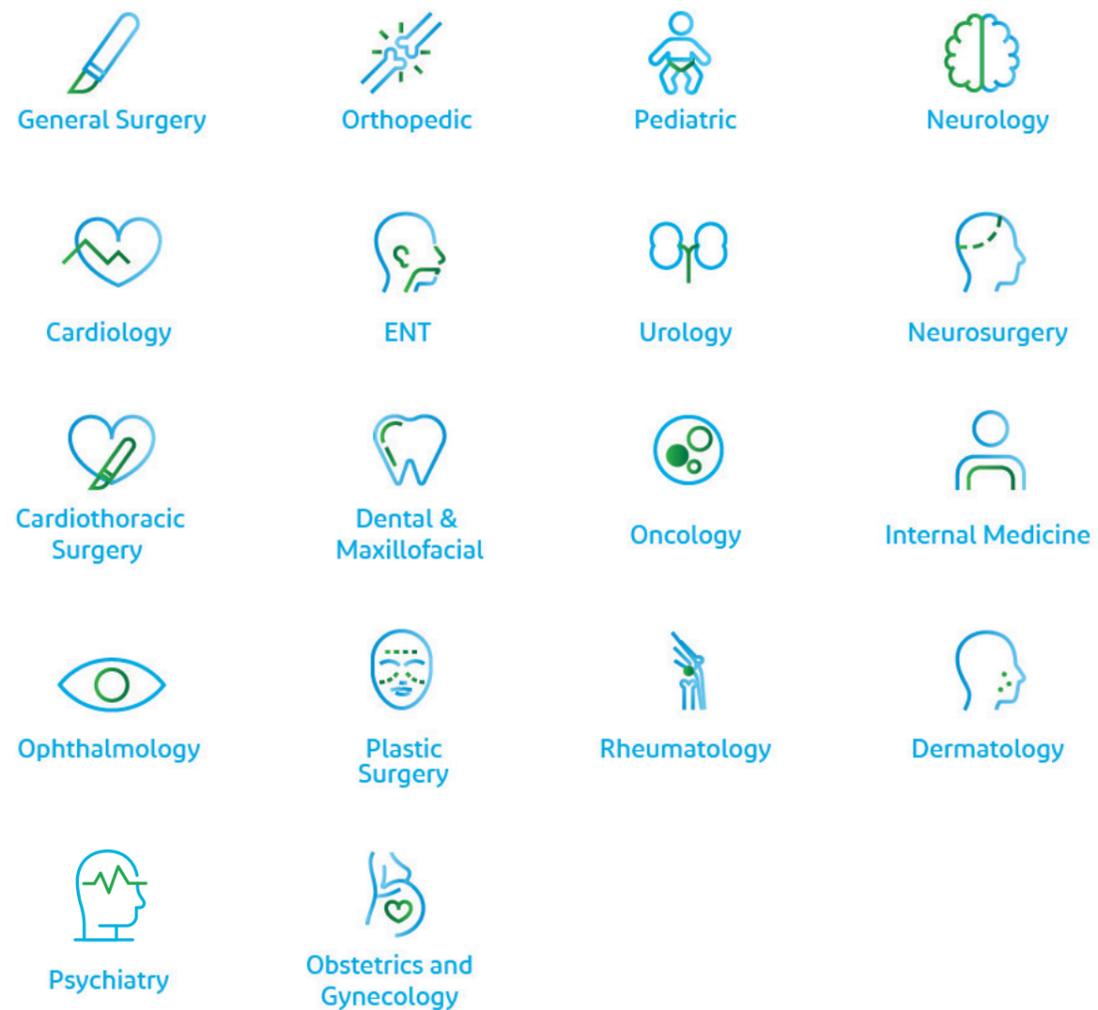


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Specializations and Centers of Excellence

Saudi German Health is proud to offer our patients a comprehensive range of medical specializations at our hospitals and centers of excellence.



Our Hospitals

We provide world-class care to over 2.5 million patients each year.

As one of the MENA region's largest private hospital groups, we touch the lives of millions of patients each year.

Our 13 world-class hospitals are dynamic healthcare hubs, bringing together top doctors, nurses, specialists and technicians to provide the highest standard of integrated and specialist care available in the Middle East and North Africa.

Hospital	Country	Year Established	Beds Capacity
Saudi German Hospital Al Zahra District, Jeddah	Saudi Arabia	1988	218
Saudi German Hospital Aseer	Saudi Arabia	2000	400
Saudi German Hospital Riyadh	Saudi Arabia	2001	300
Saudi German Hospital Madinah	Saudi Arabia	2003	300
Saudi German Hospital Sana'a	Yemen	2006	300
Saudi German Hospital Dubai	UAE	2012	300
Saudi German Hospital Cairo	Egypt	2015	300
Saudi German Hospital Hail	Saudi Arabia	2017	150
Saudi German Hospital Sharjah	UAE	2018	50
Saudi German Hospital Ajman	UAE	2019	200
Saudi German Hospital Dammam	Saudi Arabia	2020	300
Saudi German Hospital Makkah	Saudi Arabia	2022	220
Saudi German Hospital Al Jamea, Jeddah	Saudi Arabia	2022	37



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2,500,000+

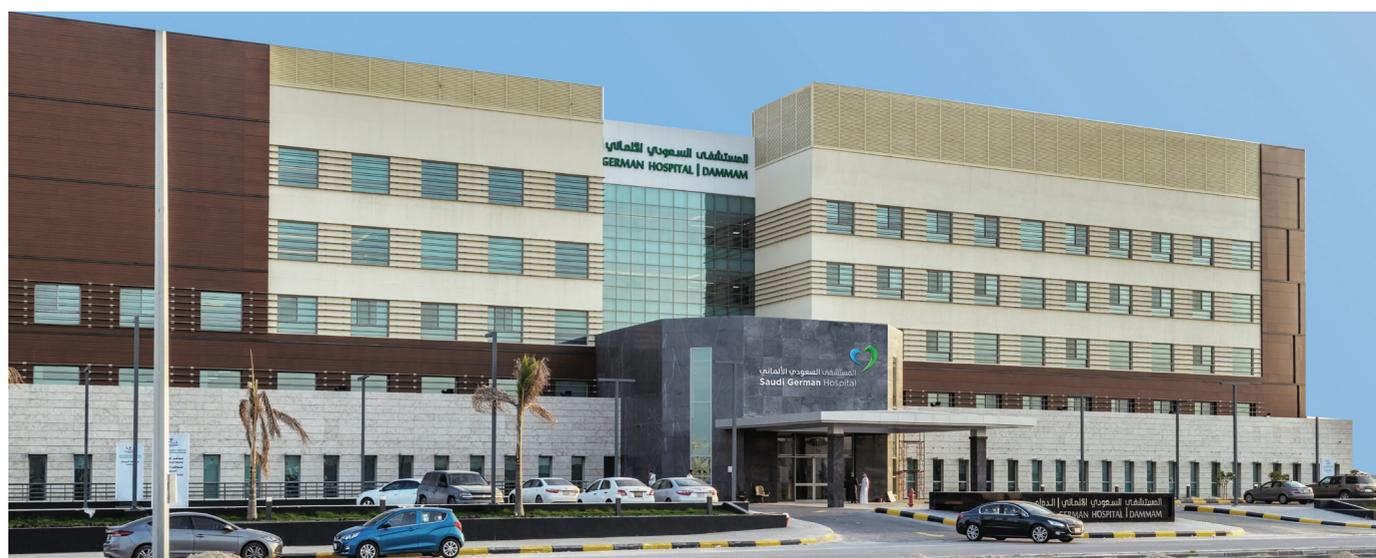
World-class Infrastructure



Saudi German Hospital
Jeddah, Est. 1988



Saudi German Hospital
Dubai, Est. 2012



Saudi German Hospital
Dammam, Est. 2020

Why Choose Saudi German Hospital?



Compassionate multi-cultural environment



Customized medical care



Multi-disciplinary team



International visiting professors



State-of-the-art facilities



Advanced treatment technologies



Safe & reliable surgical procedures



Ease of access



International affiliations



Comprehensive care for international patients

International Visiting Professor Program

It has always been our goal to bring the best global medical knowledge and expertise to serve the unique needs of our patients across the Middle East and North Africa, while constantly pushing the boundaries of modern medicine by introducing and adapting innovative treatments, procedures and technologies.

Since 1988, our International Visiting Professor Program has brought renowned professors from Germany, Europe, North America and around the world to share their medical knowledge and clinical skills with our doctors, so that they may integrate them into the care we offer our patients. This successful and lasting association with German university hospitals was the inspiration for the name of our organization.

During their visits, they conduct patient consultations and surgeries, formal medical training, and weekly public lectures and symposiums on relevant healthcare topics, all designed to continually enhance the knowledge and expertise of the entire Saudi German Health ecosystem.



Prof. Dr. MED. Hans Rudolf Raab



Prof. Dr. Norbert Runkel



Prof. Dr. Guy Webster



Prof. Dr. Mario Anotonio



Prof. Dr. Max Peter Heiland



Prof. Dr. Jorn A. Horaczek



Prof. Carlo De Vincentiis



Prof. Richard Georg Helmuth Steinmeiz



Prof. Erich Robert Micheal Dennerlein



Prof. Francois Alesch



Prof. Guido Alexander Wahler



Prof. Dr. Zoe Vlamak

Mayo Clinic Care Network Membership

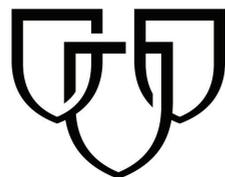
In 2019, Saudi German Hospital Cairo became the first healthcare facility in Africa to become a member of the Mayo Clinic Care Network. In 2020, Saudi German Hospital Riyadh also became a member of the prestigious network.

The Mayo Clinic Care Network is a select group of independent health systems that are carefully vetted and selected for their commitment to high-quality patient experience. Care Network members share Mayo Clinic's goal of providing patients the care they need, close to home, at no additional cost to the patient.

Saudi German Hospital doctors benefit from Mayo Clinic Care Network membership by being granted special access to Mayo Clinic's extensive knowledge and world-leading medical expertise.

This unique resource is combined with the deep medical expertise and local knowledge of Saudi German Hospital's doctors and medical experts to provide innovative, world-class care to patients across our network.

**MAYO CLINIC
CARE NETWORK**



Member

Mayo Clinic is the #1 ranked hospital in the United States

How this membership benefits our Patients:

As a Mayo Clinic Care Network Member, SGH benefits from some key clinical tools which both service doctor's skill development and the efficacy of the patient's treatment.

AskMayoExpert is a database that offers quick, point-of-care access to standardized practices on hundreds of medical conditions. Accessible anytime, AME can be used to help our doctors determine the need for tests or referrals in non-urgent cases. The online tool includes care process models, clinical trials information, and patient education content.

As a Mayo Clinic Care Network member, SGH now has access to more than 2,500 patient education materials that provide a consistent and patient-centric way of teaching, informing and empowering patients to learn more about treatments, conditions and healthy living.

When any of our doctors have specific questions regarding their patient's diagnosis or treatment plan, they can request an **eConsult**. A Mayo Clinic specialist will review patient information and provide a formal response electronically, allowing us to keep care close to home at no additional cost to the patient.

eBoards are live video conferences that connect our doctors with a multidisciplinary panel of Mayo Clinic specialists to review and discuss complex cases.

For hospitalized patients in need of urgent to semi-urgent intervention, **inpatient telephone consults** allow providers to connect with a Mayo Clinic specialist in a timely way.

As members, we also have access to over 200 educational courses and conferences to keep our doctors up-to-date with the latest advancements in the medical field. Mayo Clinic also promotes in-person and online, group and individual learning through collaboratives, conferences, symposiums and webinars.



Delivering Exceptional Patient Experience

We put our patients at the center of everything we do, creating an experience-focused ecosystem to ensure that the collective and individual needs of our patients are always met.

To realize our vision and pave the way for continued expansion, we deliver innovative, holistic patient care and experiences that are consistent and reflective of a world-class hospital group.

We achieve this by constantly listening, adapting and improving to serve the ever-evolving needs of our patients.

We have meticulously studied the patient journey to account for all the different types of interactions, from the moment a patient books an appointment, through their time with us and continuing to the after-care service they receive, always looking to offer personalized experiences and medical care.

We even go beyond our valued patients to consider the experiences of their families and friends, ensuring that their interactions with us are also positive, memorable and infused with values that lie at the heart of the Saudi German Health brand promise.



Innovative, holistic patient care and experiences that are consistent and reflective of a world-class healthcare group.

Medical Advancements

Unique Medical Services & Subspecialty Clinics

Our hospitals in KSA have the medical expertise to perform:

 The innovative Hyperthermic Chemotherapy (HIPEC) procedure, a specialized surgical treatment for advanced peritoneal and abdominal cancers.

 The pioneering neurosurgical procedure, known as Deep Brain Stimulation (DBS), is a revolutionary treatment for patients suffering from motor complications and tremors, including Parkinson's Disease.

Our hospitals in KSA offer Subspecialty Clinics that provide specialized, innovative, and unique treatments to the local community.

 **Asthma Clinic**  **Epilepsy Clinic**  **Arrhythmia Clinic**  **Gynoplasty Clinic**

 **Breast Care Clinic**  **Diabetic Foot Clinic**  **Varicose Vein Clinic**  **Sleep Disorders Clinic**

 **Smoking Cessation Clinic**  **Movement Disorders Clinic**  **Facial Cosmetic Surgery Clinic**  **Sickle Cell and Thalassemia Clinic**

Medical Firsts in the Region

We were the first private hospital to conduct:

 **Total hip replacement surgery in KSA**  **Spine instrumentation for scoliosis in KSA**  **Stereotactic procedure in KSA**

 **Cochlear implants in KSA**  **Laparoscopic cholecystectomy (gallbladder removal) in the Middle East**  **Liver Transplant Surgery**

Liver Transplant Center

Saudi German Hospital is the first and only private hospital in the Kingdom equipped and licensed to perform liver transplant surgeries.

We conducted one of the Kingdom's first private sector liver transplants at Saudi German Hospital Jeddah in 2017.

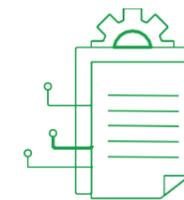
Twelve liver transplant surgeries have been performed at our facilities to date.

Our dedicated liver clinics across our network of hospitals offer preventive care and accurate diagnosis for all common and complex liver-related disorders. In the case where a patient requires a liver transplant, the patient's liver transplant surgery is performed at Saudi German Hospital Jeddah. However, the patient can visit our dedicated liver clinics for all preliminary tests and other required preparations before the surgery.

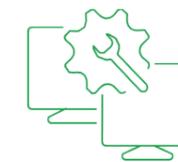
Driving Innovation & Efficiency through Technology

Saudi German Health has been recognized as a regional pioneer and innovator in the application of cutting-edge technologies in healthcare for over three decades.

In line with our focus on driving enhanced patient care and experience, as well as business efficiency and cost-effectiveness, we are committed to exploring, adapting, and implementing the latest medical technologies and digital solutions to become the leading network of smart hospitals in the region.



An automated digital management system to support a paperless environment



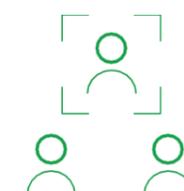
A state-of-the-art centralized system to optimize operational processes across all Saudi German Health facilities



Integrating smart technologies into existing infrastructure including remote monitoring systems and A.I., to enhance the effectiveness of care and safety offered to patients, visitors, and staff



A chatbot and a fully integrated mobile app that offers convenient access for patients to access hospital services.



A Hospital Queue Management System to manage patient-flow in a safe and efficient manner

Clinics

Saudi German Health is developing a network of specialized clinics across Saudi Arabia and throughout the MENA region to complement our hospital network and bring the personalized and compassionate care we are known for, to even more communities and patients each day.

Saudi German Clinics

Saudi German Clinics is set to become the leading brand of modern health clinics in the MENA region. An ambitious rollout plan has been put into motion to establish clinics across the Saudi German Health geographic footprint, providing exceptional community healthcare to complement the tertiary care offering of Saudi German Hospital.

In a tranquil and refined environment, Saudi German Clinics' experienced doctors, nurses and technicians offer the expert advice, support and treatments patients need across a wide range of specialties, applying modern medical equipment, procedures and techniques to consistently deliver the five-star care and service synonymous with Saudi German Health.



Beverly Clinics

Recognized for exceptional medical care and VIP service, Beverly Clinics is a leading specialized medical clinic in Jeddah, Saudi Arabia. Since 2018, it has attracted patients from across the Kingdom for a wide range of medical treatments and procedures, always with a personalized touch and the utmost discretion.

Applying the latest diagnostic technologies and equipment in a stylish and sophisticated environment, Beverly Clinics' hand-picked team of internationally-certified doctors, recognized for their excellence and experience across a range of specializations, is raising the standards, methods and flexibility of medical care and is committed to meeting all its patients' needs for comfortable and quality healthcare in the Kingdom.

Recognized for exceptional medical care and VIP service, Beverly Clinics is a leading specialized medical clinic.



Enhanced Medical Care through Education

To remain at the forefront of the healthcare sector, as industry best practices, medical technologies and the needs of our patients continue to evolve, Saudi German Health has always made ongoing medical education and training a strategic priority, embedding it into the culture of our organization to catalyze our sustained success.

Each year, Saudi German Health, through the Saudi German Academy, increases our focus, commitment and investment in enhancing the knowledge, skills and expertise of our doctors, nurses and technicians, as well as the next generation of healthcare professionals, by providing the right environment, opportunities and resources for them to grow and thrive.



In this way, we aim to create, operate, monitor and evaluate a dynamic academic environment for educational and research activities, that supports healthcare professionals and students, while providing top-quality healthcare services to our communities and society.

Our clinical training program covers a wide range of medical specialties, including:

- Anesthesiology
- Biomedicine
- Cardiothoracic Surgery
- Cardiology
- Clinical Pharmacy
- Dental
- Dermatology
- ENT
- Family Medicine
- General Surgery
- Health Administration
- Internal Medicine
- Laboratory
- Neurology
- Neurosurgery
- Nuclear Medicine
- Nursing
- Nutrition
- Obstetrics and Gynecology
- Oncology
- Ophthalmology
- Orthopedics
- Pediatrics
- Pharmacy
- Physiotherapy
- Plastic Surgery
- Psychiatry
- Radiology
- Sociology Medicine
- Surgery



We have delivered clinical training to over 50,000 medical students over the last decade.



Our commitment to supporting continuous education and training

Saudi German Health seeks to create value for our medical professionals, students, communities and patients by:

- Providing educational programs and activities that enhance the knowledge, skills, professional performance and relationships of our workforce.
- Uplifting the standard of educational training for students of medicine and allied healthcare professions and specialties in Saudi Arabia.
- Acting as an accredited hub for Saudi Commission for Health Specialties (SCFHS) post-graduate training and the Health Academy program.
- Sharing the knowledge and expertise of Saudi German Health doctors at regional and international events and conferences.
- Promoting research activities among doctors and students, for both Saudi German Health and other partners.
- Raising the status of Saudi German Health as the premier medical education provider in the region.



Saudi Residency Program

Saudi German Health is proud to be accredited by the SCFHS for specialty training of Saudi Board Residents, responsible for preparing ever-increasing numbers of medical residents each year within our hospitals, in three accredited surgical specialties:

1. Orthopedic Surgery
2. General Surgery
3. Spine Surgery

Clinical Training

In partnership with over 60 universities and colleges across the Kingdom and around the world, including Batterjee Medical College, King Abdulaziz University and Jeddah University, Saudi German Health trains thousands of medical students, undergraduates and interns each year, preparing the future medical professionals of our group and industry.

50,000+

Continuing Medical Education & Continuing Professional Development

Through Saudi German Academy, we conduct hundreds of workshops, seminars and conferences for medical professionals each year on a wide assortment of technical and public health topics, as part of our Continuing Medical Education (CME) and Continuing Professional Development (CPD) programs.

Over the last decade, we have provided approximately 5,000 CME hours across our hospitals in KSA, as well as delivered medical and scientific training to over 50,000 healthcare professionals.

In close collaboration with renowned international medical organizations, including the Saudi Heart Association, the American Heart Association, the American College of Surgeons and the American Pediatrics Society, our CME and CPD activities include:

- Post-graduate clinical training and skills courses, including certifications
- A Clinical Skills and Simulation Center, which is the first in the Saudi Arabian private sector
- Certification for resuscitation programs



American Heart Association



Saudi Heart Association
جمعية القلب السعودية



100+years

AMERICAN COLLEGE OF SURGEONS
Inspiring Quality:
Highest Standards, Better Outcomes

5,000+ hours of continuous medical education over the last decade keep our medical professionals at the forefront of medical knowledge and innovation.



By raising awareness about critical health issues, we are reaching out to our communities and empowering them with the knowledge to live healthier and safer lives.

Contributing to Countless Communities

Saudi German Health is an active and engaged corporate entity, providing health and wellness knowledge, expertise and services to communities, events and partners across the Middle East and North Africa.

Empowering the community with knowledge

We are proud to contribute to building knowledge and awareness of important health issues in the nations, cities and communities where we operate across the MENA region. As such, we regularly conduct workshops and seminars in government and corporate offices, schools, shopping malls and other community venues, to promote understanding of vital public health issues.

Over the years, we have run thousands of health education workshops and seminars on a wide range of topics, from the management of chronic conditions and dealing with emergencies to healthy living lectures. We have also conducted hundreds of workshops on what to do in a medical emergency, including training on lifesaving CPR techniques.

Keeping events safe and healthy

To support our government and strategic partners, as well as raise awareness about Saudi German Health in the communities we serve, we have partnered with a wide range of large-scale events and festivals over the years.

As official medical partners of such landmark Saudi festivals as Jeddah, Riyadh, Al Soudah and Hail Seasons, our team of doctors and nurses was responsible for the healthcare needs of visitors at the events. Equipped with advanced medical equipment, our teams were mobilized to several physical locations to provide round-the-clock care for the thousands of attendees, ensuring they could enjoy the festivities and be well taken care of in case of any medical issues. We have also provided support to community malls in screening visitors to ensure

they are healthy and comply with government medical requirements before entering.

These initiatives have been provided to the community free of cost and have been very successful in connecting us with current and potential patients, reinforcing our health and wellness expertise, and demonstrating our pride in being at the heart of communities across the region.

We are also proud sponsors of major sports clubs, such as Abha Club, Al- Ahli, Ettifaq FC, Damac FC, Al Shabab FC. We provide vital health services to their players, staff members and supporters.

Hosting community events

We also open up our facilities to host a wide range of community sporting, education and entertainment events throughout the year. These have included TED Talks and Toastmaster events, seminars on a wide range of issues, football games, movie screenings and much more.



Recognition for Our Care and Commitment

Over the years, Saudi German Health and its leadership team have been recognized numerous times for pushing the boundaries and raising the standards of healthcare in Saudi Arabia and the MENA region.

Specialist Achievement Award for Hospital Development in the Middle East and North Africa – Arab Health Magazine (2004)

Best Client of the Year Award – Islamic Corporation for the Development of the Private Sector (2004)

Best Arab Management Personality Award presented to Eng. Sobhi A. Batterjee by Sheikh Mohammad Bin Rashid Al Maktoum (2006)

50 Most Admired Companies in the Middle East – Arabian Business (2007)

National Medal of Cedar – Grade Knight presented to Eng. Sobhi A. Batterjee by Mr. Émile Lahoud, President of Lebanon (2007)

E&Y Entrepreneur of the Year Award for the Middle East and Arab World presented to Eng. Sobhi A. Batterjee – Ernst & Young (2008)

SEN Corporate Social Responsibility Leadership Award – Young President’s Organization (2009)

Healthcare CEO Middle East Award presented to Eng. Sobhi A. Batterjee – CEO Middle East (2013)

Top 100 Saudi Brand – Al Watan Newspaper & Ipsos (2013)

Top Achiever – Healthcare Provider – Talent and Diversity Forum (2013)

Global Growth Company – World Economic Forum (2014)

Outstanding Contribution to the Middle East Healthcare Industry Award – Arab Health (2014)

Healthcare CEO Middle East Award – CEO Middle East (2016)

Best Accredited Life Support Training Center – Saudi Heart Association’s 30th Annual Meeting (2018)

Healthcare Company of the Year – Saudi Arabian Business Achievement Awards (2019)

World Stroke Organization (WSO) Angels Award - Diamond Status 2019

Ada’a Award for the Best Improved KSA Private Sector Provider 2019



Top 100 Saudi Brands Award, Saudi Arabia

Makarem Sobhi Batterjee receives the Top 100 Saudi Brands Award. SGH received the award for its contribution to 25 years of healthcare, medical training and education.



Best Arab Management Personality, 2006, UAE

Eng. Sobhi Batterjee, won the ‘Best Arab Management Personality awarded by HH Shaikh Mohammad Bin Rashid Al Maktoum in 2006.



President of Lebanon National Medal of Cedar - Grade Knight, 2007

Lebanese President Emile Lahud presented the National Medal of Cedar (Grade Knight) in 2007 to Eng. Sobhi Batterjee for his contribution to community services in the Arab world.



SEN Corporate Social Responsibility (CSR) Leadership Award – 2009

Mr. Makarem Sobhi Batterjee has been selected amongst an elite group of YPO-WPO members as an award recipient for the SEN Corporate Social Responsibility (CSR) Leadership Award at a ceremony of the YPO-WPO Global Leadership Conference in mid-March in 2009 in Miami, USA.



The CEO Middle East Award – 2013

Eng. Sobhi A. Batterjee was honored with the “The CEO Middle East Award 2013” in the Healthcare category in a function held at Emirates Towers Hotel, Dubai on September 11th.



Global Growth Company – 2014

Saudi German Health has been selected and honoured as a Global Growth Company 2014 by the World Economic Forum in a Special Meeting on Unlocking Resources for Regional Development in Istanbul in September 2014. The selection was for exceeding industry standards in revenue growth, promoting innovative business practices and showing leadership in corporate citizenship.



Outstanding Contribution and Excellence Awards – 2014

In Arab Health 2014, Eng. Sobhi A. Batterjee won the award for Outstanding Contribution to the Middle East healthcare industry and the Orthopedic Department of SGH Jeddah won an award for Excellence in Surgery Services.



Healthcare CEO Middle East Award – 2016

On 19th Sep 2016, Eng. Sobhi A. Batterjee has been honored with Healthcare CEO Middle East Award 2016.



Healthcare Company of the Year – 2019

Saudi Arabian Business Achievement Awards held in Riyadh on January 29th, 2019 saw Saudi German Health (SGH Group) honored as Healthcare Company of the Year. The awards, hosted by Arabian Business, recognized business leaders and companies who achieved stellar performance over the course of the previous year.



السعودي الألماني الصحية
Saudi German Health
نرعاكم كأهالينا Caring like family

KSA Jeddah, Al Zahra District, Al Jamea District - Aseer - Riyadh - Madinah - Hail - Dammam - Makkah
UAE Dubai - Sharjah - Ajman **Egypt** Cairo - Alexandria **Yemen** Sanaa **Morocco** Casablanca **Pakistan** Lahore

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